



## Helping Hearts Monthly Giving Program Frequently Asked Questions

### How do I setup my monthly gift?

Monthly Giving to Senior Housing Options is simple to setup!  
This is how it works:

- Visit us on our SHO portal through ColoradoGives.org [here](#).
- Select your donation frequency to recurring.
- Fill out the form and specify the monetary amount you wish to donate monthly.
- Specify when you would like your recurring donation to start and when you would like it to end.
- Once your form is complete, select 'Add to Cart.'
- If satisfied with your item, then select 'Proceed to Check Out.'

Now you want to 'Sign Up' for your Colorado Gives Donor Account. \*\*make sure to keep your login information in a safe place for later use.

Creating a Colorado Gives Donor Account will allow you to input your payment information in a safe and secure way and every month your donation will be deducted from your payment method, on the day you specified to start. You can make changes at anytime through this portal.

### How do I know that I successfully signed up for a monthly gift?

Coloradogives.org will send you a verification email and Senior Housing Options will send you an introductory thank you letter. We will also keep you updated regularly on what your gift is helping to accomplish with our residents.

### How do I change my monthly gift?

You can make changes at any time through your Coloradogives.org Donor Account.

### Will I receive a tax receipt?

We will send you a tax receipt annually or more frequently if desired.

### How can I contact you with any questions?

If you have any questions regarding enrolling in our monthly giving program, please contact Tamar Berner, Fundraising & Marketing Manager, at 303.595.4464 ext. 14 or [tberner@seniorhousingoptions.org](mailto:tberner@seniorhousingoptions.org)